

EXHIBIT 21



Search:

Veronique Lavoie...

Help & Training

VerticalResponse

Home Cases Reports Global Products Arena Issue Management

Create New...

Shortcut

[Unresolved Items](#)

Task

Email: Applicant Dispute - Applicant: KEVIN JONES Order # 19627371

[Help for this Page](#)[Show Feed](#)

Recent Items

[01089373](#)[01043449](#)[Applicant Brown Harris Stevens Lic Group- BROWNHIS](#)[01365069](#)[01043749](#)[01043342](#)[01579127](#)[02587051](#)[02538491](#)[02526463](#)

Recycle Bin

[« Back to List: Cases](#)[Attachments \[0\]](#)**Task Detail**[Edit](#)[Delete](#)[Create Follow Up Task](#)[Create Follow-Up Event](#)**Task Information**

Assigned To Victoria Francis

Status Completed

Subject Email: Applicant Dispute - Applicant: KEVIN JONES Order # 19627371

Name

Due Date 10/19/2012

Related To [01089373](#)

Phone

Email

Priority Normal

Type Email

Reason

Description Information

Comments From: Victoria Francis
 To: md'laura@bhssusa.com
 CC: mfoylek@halstead.com
 Received at: 10/19/2012 9:27:03 AM
 Hi All ,

This email is to notify you that KEVIN JONES contacted Sterling on 8/13/2012 to dispute the criminal results under the following jurisdiction(s):

state of NY

After extensive investigation, the criminal results were validated from the courthouse and remain unchanged. Please be advised the dispute case has been closed and is not in the applicant's favor. If you have any questions about the results, please reach out to Client Services at 877-424-2457.

Thank you,

Client Services Team
 Sterling Infosystems, Inc.
 Phone: 877-424-2457
 Email: Client_Services@SterlingInfosystems.com

Action/Comments**Last Order Follow Up Information**

Lack of Order - Reason

Indicate Client Engagement

Lack Of Order - Sub Reason

Indication of Associated Risk

Acquisition Engagement

Directed to web site posting?

Action Items/ Follow up Tasks

Customer advised of the Press Release?

Follow up required?

Explained SIS negot & support stays same?

Sentiment

Explained about new products & services?

Conversation Summary / Customer Verbatim

Additional Information

Escalation Level

Action Items

Resolution

System InformationCreated By [Victoria Francis](#), 10/19/2012 9:27 AMLast Modified By [Victoria Francis](#), 10/19/2012 9:27 AM

Created Date (Historical)

Reminder

Reminder

[Edit](#) [Delete](#) [Create Follow-Up Task](#) [Create Follow-Up Event](#)

Attachments

No records to display

[^ Back To Top](#)

Always show me [more records per related list](#)

Copyright © 2000-2014 salesforce.com, inc. All rights reserved. | [Privacy Statement](#) | [Security Statement](#) | [Terms of Use](#) | [SOB Compliance](#)

 Chat